

For Immediate Release

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Systema Software Selected by Two California Public Risk Pools

Golden State Risk Management Authority and Northern California Special Districts Insurance Authority to Utilize SIMS Claims™ hosted on SIMS Cloud

Larkspur, CA – August 14, 2012 – [Systema Software](#), a leading provider of [claims administration software](#) and services to the insurance industry, today announced that Golden State Risk Management Authority (GSRMA) and Northern California Special Districts Insurance Authority (NCSDIA) have chosen [SIMS Claims™](#) as a hosted solution that will run on Systema’s premier [SIMS Cloud](#) infrastructure.

Today, many public agencies and risk pools are using technology that is more than 10 years old. Older systems may often suffer from poor performance and an inflexibility to accommodate new and changing business needs. As a result, many organizations are now looking to update their claims operation with modern, flexible technology; fast, stable performance; and a proven ability to boost productivity and profitability within their day-to-day operations.

[Jose Tribuzio](#), CEO of Systema Software, commented: “We’re excited to bring GSRMA and NCSDIA onboard as our first cloud clients. By having Systema host SIMS and perform all system maintenance, upgrades, and support, GSRMA and NCSDIA avoid a large upfront investment in hardware, software, and additional IT staff. In addition, the two pools benefit from a robust, feature-rich claims solution optimized for [SIMS Cloud](#)—our reliable, secure, and high-performing cloud environment.”

Scott Schimke, executive director of GSRMA and NCSDIA, commented on the [claims system](#) selection and how it will meet their business needs: “SIMS Claims will help us achieve

efficiency and free up staff to focus on personalized service to our members. By keeping frictional costs low, we can continue to offer stable, affordable rates to members and maintain a highly competitive position in the pooling industry. Systema’s business philosophy has been focused on delivering the best technology and an elegant user interface—backed by the service and support we need to achieve an aggressive timeline for implementation, and ultimately, a streamlined claims process.”

GSRMA and NCSDIA strive to create an end-to-end [electronic claims process](#)—from the initial report to electronically transferring claims information into SIMS, and using [pre-built interfaces](#) to share this data with other systems and service providers, such as bill review and banks for positive pay. As a result, third parties can more promptly and effectively initiate their role within the process. This interoperability will also enable GSRMA and NCSDIA to virtually eliminate redundant data entry, resulting in a savings of up to 150 staff hours a month.

Rick Krepelka, director of finance and technology for GSRMA and NCSDIA, commented: “We like the fact that Systema is agile and aggressive in terms of customer service and product development. With SIMS, we’ll embrace the next generation of [browser-based claims technology](#) and utilize SQL reporting tools for powerful data analysis and ad hoc reporting. Today, many risk pools are struggling to take data and turn it into actionable information. SIMS will enable us to dig deeper into the claims data and perform more thorough analysis to help members prevent claims, contain costs, and reduce losses.”

About Systema Software

[Systema Software](#) provides flexible, comprehensive solutions and services to the insurance industry. Its flagship product, SIMS Claims, is an innovative, browser-based property and casualty claims administration system. Together, our team of Big Four consulting, Microsoft development, and industry experts deliver an architecturally strong enterprise platform, designed for superior speed, scalability, and performance. For more information, visit us online at www.systemasoft.com.

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